

# Terms & Conditions

Tassie Trike Tours ABN 99 016 674 530

## Licences, Accreditation & Insurance

We are DIER Transport Accredited, have all required RHV & PPV Licences and are fully insured with public liability up to 10 million dollars.

## Prices

All prices are in Australian dollars with GST (Taxes) included.

## Payment Options

We accept direct debit deposits, cash and credit cards (via PayPal).  
Credit card payments do incur transaction fees

## Availability

All services are subject to availability. Please phone, text or email to check availability and book well in advance to avoid disappointment.

## Tour Itinerary

We reserve the right to make any changes to the itinerary of our tours when it's deemed necessary by us for the comfort and safety of all customers at any time. We will do our utmost and best to maintain the order of all our tours. Where possible alternative arrangements are made due to inclement weather conditions for Harley Trike Tours or Harley Bike Rides and in extreme weather conditions for all Group Tours. If it is deemed by Tassie Trike Tours to be not possible to make alternative arrangements, a full 100% refund is guaranteed.

## Cancellations & Refunds for all Harley Trike Tours & Harley Bike Rides

- All gift certificates are non-refundable.
- Cancellation less than 72 hours before departure date & time or no show - No Refund ( 100% of payment is the cancellation fee ).
- Cancellations more than 72 hours to 14 days before departure date & time - 50% Refund ( 50% of payment is the cancellation fee )
- Cancellations more than 14 days before departure date & time will incur 10% admin fee.

## Cancellations & Refunds for all Motorcycle Hires

- Cancellations less than 6 weeks before first day of hire - NO REFUND (100% of any payment is the cancellation fee).
- Cancellations more than 6 weeks but less than 3 months before first day of hire - 50% refund (50% of any payment made is the cancellation fee).
- Cancellations more than 3 months before first day of hire - 75% refund (25% of any payment made is the cancellation fee).

We reserve the right to cancel any of our tours for any safety reasons or any other unexpected reasons for things such as extreme weather conditions. In the event of us cancelling your tour we are only obligated to offer you another tour to the same value at a different time or give you a full 100% refund of all monies paid by you. Should any customer be unable to complete any of our tours or parts of our tours for any reason within their control or beyond their control there will be no refund of any monies.

We reserve the right to update or make any changes to our terms and conditions at any time without notifications, unless you have already booked, paid in full and received confirmation in writing.

We reserve the right to change our prices, tour structures and any inclusions or extras at any time without notifications, unless you have already booked, paid in full and received confirmation.

We recommend you monitor this page to keep up to date with all of our policies and we are not responsible or liable in any way if you choose not to follow our recommendations.

## **Indemnity and Release**

It is the participant's responsibility to find out, read and make sure that you fully and completely understand all of our terms and conditions before using any of our services.

By booking a tour, ride, funeral service, rental, self guided tour or guided tour you agree that you understand and agree to the indemnity release detailed below which is between you (and any passengers) and Tassie Trike Tours, it's owners, employees or agents (hereafter called Tassie Trike Tours).

You must agree that you shall participate in or use any of our services entirely at your own risk and that you, your successors, executors and administrators will release, indemnify and not instigate any claim, demand or expense against Tassie Trike Tours for any personal injury, loss of life or damage to personal property suffered during or subsequent to events on the funeral service, hire, ride or tour.

You must acknowledge that any road whether sealed or unsealed, or any other venue upon which you travel, may have defects either hidden or exposed as is the nature of some roads and that this is out of the control of Tassie Trike Tours. You must agree to obey and observe all rules and directions given to you during a tour, ride, hire or funeral, whether given in writing or verbally by Tassie Trike Tours and that Tassie Trike Tours has the right to exclude you, or any other participant, from any tour, ride, hire or funeral for non-adherence to any rule or direction given.

You must accept that you are permitted to rent a motorcycle or take part in a tour or ride or funeral on condition that you ride safely with due care and regard for other people and property.

You must acknowledge that motorcycle riding, whether as a rider or passenger, can be dangerous and that a motorcycle rental or participation in a tour, ride or funeral organised and promoted by Tassie Trike Tours may expose you, (or anyone you have organized our services for, ie a minor, an elderly person or a person with physical or mental disabilities that is under your supervision and is your responsibility), to the possibility of injury or death and further, you must acknowledge that the way other people may ride, drive or act is outside the control of Tassie Trike Tours.

You must acknowledge that there may be no, or inadequate facilities for treatment or transport of participants if participants are injured. You agree that you understand that travel insurance to cover all forms of personal injury, repatriation or costs in the event of death or injury is essential and it is your responsibility to ensure you have the appropriate cover. You agree to wear appropriate motorcycle safety equipment at all times and that you are medically fit to undertake a motorcycle rental, ride or tour.

You must agree that you have read and understood the indemnity release and agree that the motorcycle rental, whether guided or self guided, or participation in a bike ride, trike tour or motorcycle funeral, by yourself or someone you have volunteered to use our services, is entirely at yours or their own risk, which you or you on their behalf have freely and totally assumed.

## **Disclaimer**

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## **Release and Waiver**

Every participant in any of our Harley Trike Tours and Harley Bike Rides services is agreeing to waive all liability to any compensation payable by Tassie Trike Tours, its owners and employees for any injuries occurring to anyone participating in any of our services. You freely and willingly acknowledge this indemnity release and waiver by using our services for Harley Trike Tours, Harley Bike Rides or Harley Motorcycle Funerals. By using any of our services you are freely agreeing to all of our terms and conditions.